



LEARN TO CAVE DIVE

Course Booking, Pricing & Payments

This document is limited in scope to the course booking procedure of Learn to Cave Dive (AKA <http://learntocavedive.com>) hereafter referred to as 'LtCD'. Any customer and/or student hereafter will be referred to as 'student'.

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1. Making a Booking Request

- 1.1. Students must first send a booking availability request for the course type and dates required. This should be completed online here – <https://learntocavedive.com/booking-request/>

2. Issuing a Student/Group Proposal

- 2.1. On receipt of the initial booking request, we provide an individual proposal to each student or the group lead. This provides a summary of the course plans, the associated costs and any discounts applied. Any additional agreements will be noted on the proposal.

3. Pricing Guidance

- 3.1. **Published prices;** We have published our course pricing to make it clear and publicly available to all. Our pricing is based on real world cost and the quality of the course you can expect to receive.
- 3.2. **Discounts;** For courses with three students, a discount of 10% will be provided to each student. This is to compensate for the slightly longer days as a result. There are no further discounts on offer, so please do not request one as refusal often offends. The courses we provide are of the highest quality and are priced fairly for the high level of training you will receive.
- 3.3. **Additional days & remediation;** Any additional training time required beyond the agreed course structure, will be charged at our advertised daily rate of €200 (Excl. IVA/VAT) per day plus any additional expenses occurred, such as extra nights accommodation. This will need to be paid in advance of the additional training taking place.

4. Payments

- 4.1. **Deposit** - To confirm a place on any of our courses a deposit payment of 50% of the course price must be received from each student. Upon receipt of the deposit, we will process and send the eLearning codes to the student(s).
- 4.2. **Final Balance** - The balance of the course should be paid no less than 48 hours before the course commences. No training will proceed until the final balance has cleared our account or been received in cash.
- 4.3. **Local Supplier Payments** - Payments to local suppliers should be made directly by the students on the course to the specific supplier. This will include payment for non-inclusive items such as student/instructor gas, boat and accommodation charges.
 - 4.3.1. **Gas Fills;** Course prices as standard do not include gas fills, for either the student or the instructor. The instructors gas bill is to be shared evenly between the students on the course. Students are responsible for paying their own gas bill and their share of



LEARN TO CAVE DIVE

Course Booking, Pricing & Payments

the instructor's gas bill. This should be paid directly to the local providers, by each student.

- 4.3.2. **Boat fees;** On certain courses, we may use locally skippered boat services. Students are responsible for paying their own boat fees and their share of instructor's boat fees if any. This should be paid directly to the local providers, by each student.
- 4.3.3. **Local charges;** Some sites charge an additional cost for site entry, permissions, permits, parking or other services. Students are responsible for paying any local charges and their share of instructor's local charges if any. This should be paid directly to the local providers, by each student.
- 4.3.4. **Transport & Accommodation;** In summary each student on the course is responsible for their own and their share of the instructor's transport and accommodation costs. More detail will be provided on this for clarity in the following section.

5. Transportation Responsibilities Explained

- 5.1. **Student transportation;** Students are responsible for arranging their own transportation to/from and during the course. The instructor will have transportation during the course but space may be limited. Please check first if you feel transport may be an issue. We will always do our best to accommodate the student/group needs.
- 5.2. **Instructors reasonable transport;** Included in the course pricing are our instructor's reasonable transport costs – this includes travelling by road, up to a maximum of 5 hours driving or 400km either side of the agreed course location.
- 5.3. **Instructors additional transport;** Not included in our course pricing are the instructor's transport requirements beyond those deemed reasonably included. This would be beyond 5 hours or 400 km of driving either side, or when additional means of transport are required. Such as the channel tunnel, ferry or flights. Additional transport costs, if any, will be agreed in advance and communicated to the course cohort before any deposits are paid. These additional costs are shared evenly between the course cohort and are payable as an additional part of the deposit payment.

6. Accommodation Responsibilities Explained

- 6.1. **Student transportation;** Students are responsible for arranging their own transportation to/from and during the course. The instructor will have transportation during the course but space may be limited. Please check first if you feel transport may be an issue. We will always do our best to accommodate the student/group needs.
- 6.2. **Instructors reasonable transport;** Included in the course pricing are our instructor's reasonable transport costs - this includes travelling by road, up to a maximum of 5 hours driving or 400km either side of the agreed course location.
- 6.3. **Instructors additional transport;** Not included in our course pricing are the instructor's transport requirements beyond those deemed reasonably included. This would be beyond 5 hours or 400km of driving either side. Or when additional means of transport are required, such as the channel tunnel, ferry or flights. Additional transport costs, if any, will be agreed in advance and communicated to the course cohort before any deposits are paid. These



LEARN TO CAVE DIVE

Course Booking, Pricing & Payments

additional costs are shared evenly between the course cohort and are payable as an additional part of the deposit payment.

The deposit or any payment made for the specific activity implies the acceptance of the information previously established herein – Learn to Cave Dive / learntocavedive.com